



# Contraception Program at The Jocelyn Centre

## Fees & Consultation Procedures

June 2015

### Consultations:

Appointment Type	Price	Cancellation Notice Required
Initial Consultation – 2 hours	\$300	2 working days
Subsequent Consultations (1 month & 3 months later)	\$150	24 hours
<b>Acute Care Consultations</b> by phone/email for alteration to treatment protocol.	Starting at \$45	

### Additional Costs:

Contraception Kit (including the book *Natural Fertility* by Francesca Naish) \$89.95

### Missed Consultations & Late Cancellation Fees:

**Missed consultations, without adequate notice, incur a late cancellation fee of 35% of the consultation fee + GST.**

Cancellations must be given with adequate notice, as per the table above. Consultations are GST exempt but cancellation fees attract GST. Credit card details are taken when you make your initial appointment but will only be used if you miss your appointment or if adequate cancellation notice is not given. Your credit card details are deleted after your initial naturopathic consultation.

### Checklist for your Initial Consultation

#### To bring to your initial consultation:

- Any relevant & recent medical records (include results sheets with exact figures, wherever possible).
- The actual containers of any medications and/or natural medicines/supplements that you have whether currently being taken or not. This enables your practitioner to assess whether these can be used as part of your treatment. Prescribed medications will only be replaced by less invasive or natural alternatives in co-operation with the prescribing doctor. Please do not bring a list of supplements/medications alone and ensure you do not bring out of date items.
- Sufficient funds for consultation fees and Contraception Kit as detailed above.
- Your completed Program Questionnaire. Please **DO NOT** send this questionnaire. If you have not received your questionnaire, please call reception or download one from our website. Please fill this out as fully as possible and include your time, date and place of birth.
- If you qualify for the Net Medical Expenses Tax Offset (see below) you will need a Doctor's referral (dated before your first appointment) in order to claim the medical expenses incurred at the Jocelyn Centre.

### General Information:

For your convenience, our naturopaths are available 5 days a week, including weekends, with after-hours consultations on most days. Please phone **(02) 9268 9000** to make an appointment.

**Reception & Dispensary** Monday to Thursday 9:00am – 5:00pm \*  
Alternate Saturdays 9:00am – 5:00pm  
\* or later, please call to confirm if collecting stock items after hours or on Saturday

**Naturopathic consultations** Monday to Thursday 9:00am – 7.00pm  
Alternate Saturdays 9:00am – 5.00pm

### Buying Additional Herbal Medicine (if prescribed for reproductive health)

We make up enough herbal medicine to last until your next consultation as formulas can often change during your treatment. 24 hours notice is required when placing orders to ensure adequate preparation time. If you are unable to provide credit card details, please allow up to half an hour preparation time when ordering in person at the Clinic. Please be aware we cannot continue to make up the same formula for more than 3 months without a consultation, as the herbs may no longer be appropriate for your current health status.

**Distance Consultations:** we offer treatments via phone to patients unable to attend in person, after at least one face-to-face consultation which is an industry requirement. If treatment continues for more than 6 months, a further face-to-face consultation may be required. Natural remedies can be posted nationally and internationally via secure delivery methods.

**Rebates:** standard Medicare rebates apply for medical consultations only. The Medicare Safety Net may apply for annual family medical expenses. Most Private Health Funds offer partial rebates, though these vary for natural therapy consultations and for natural medicines and supplements.